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## MT04000

### LAY COUNSELOR EDUCATOR

Level 4

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#### Reports to (Hierarchical)

Mental Health /Patient Support Activity Manager

#### Reports to (Functional)

Mental Health Supervisor/Health promotion Supervisor

#### Job Family

Medical

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#### Main Purpose

Perform basic counseling and/or educational activities to patients, families, communities, following MSF protocols and procedures, in order to improve the health condition of the patient.

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#### Accountabilities

- Actively promote the availability of MSF services
  - Carry out, individually or in group, basic counseling and/or educational sessions, to patients, their families, hospital staff and/or the community
  - Refer patients when necessary to other specialists or external actors in order to provide the best available support
  - Collect and report specific information related to the target group
  - Keep files and statistics updated about the counseling and/or educational activities
  - Give testimonies to patients and in the community on own experiences as a patient(\*)
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#### Education

Desirable, formal degree in social work.

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#### Experience

- Desirable working experience in related jobs

- Makes part of the target group of patients and is willing to share his own experiences as a patient  $\lambda$  () only valid for peer educators/counselors

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**Language Level Description**  
**B1 Independent User**  
**Threshold or intermediate**

- Can understand the main points of clear standard input on familiar matters regularly encountered in work, school, leisure, etc.
- Can deal with most situations likely to arise while travelling in an area where the language is spoken.
- Can produce simple connected text on topics that are familiar or of personal interest.
- Can describe experiences and events, dreams, hopes and ambitions and briefly give reasons and explanations for opinions and plans.

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